Sage 500 ERP

Alerts

Is your business looking for a more efficient way to monitor the pulse of your company? Sage 500 ERP (formerly Sage ERP MAS 500) Alerts is an impressive data monitoring module designed to keep you and your personnel "in the know." This innovative product utilizes your email system to notify you whenever something significant happens in your Sage 500 ERP database. The notifications that you choose to send can be selected from a series of predefined alerts, which can be quickly tailored to suit your specific needs. Alerts are critical for distributors and manufacturers who need to manage inventory levels and production costs.
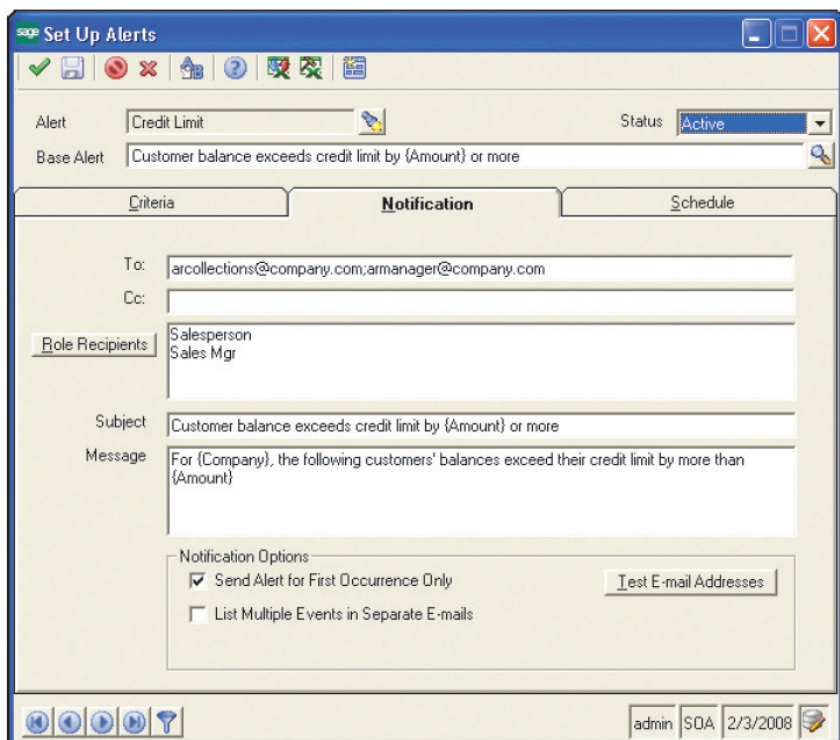
When you use Alerts to proactively monitor your business, your company can lower business cycle times, dramatically improve employee communication, and allow your customers to enjoy personalized attention with every transaction. Plus, with Alerts, your company's financial information not only remains within your reach, but your accounting database actively contributes to the efficiency of your business and to the satisfaction of your customers.

Predefine what system occurrences trigger alerts, whom they go to, and the specific message that is sent for each condition. In this example, an alert is sent to collections staff and management when an order causes a customer to exceed his credit limit.

BENEFITS

- Monitor date and time-sensitive events.
- Be automatically informed regarding credit holds, inventory thresholds, sales ratios, urgency levels, and priority client transactions.
- Customize alerts to fit your company's needs.
- Merge data into email messages.
- Keep employees informed for better decision making.
- Improve customer service and retain customers longer.
- Provide response to changing business conditions 24/7.

SAGE 500 ERP SOLUTIONS

- Financials and Project Accounting
- Distribution and Manufacturing
- CRM and E-Business
- Human Resources and Payroll
- Customization and Integration
- Business Intelligence

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Predefined Alerts

The following predefined notifications are included with Alerts and are designed to be easily tailored to your specific business needs.

General Ledger

Manage your GL accounts to inform you of critical changes in your financial data. You decide which accounts to monitor and who is notified.
- A debit is made to a specified GL Account that exceeds a specified dollar amount.
- A credit is made to a specified GL Account that exceeds a specified dollar amount.

Accounts Receivable

In today's competitive economy, keeping up with your cash flow has never been more critical. Sage 500 ERP Alerts helps you track customers who exceed their credit limits or normal payment cycles, so you can manage your credit department in real time. Accounts Receivable Alerts notifies you when:
- A customer exceeds a credit limit by a specified dollar amount or designated percentage.
- A customer's past-due balance exceeds a selected dollar amount.

Accounts Payable

Sage 500 ERP also helps you track how your cash is being spent and even lets you know about opportunities to save money. Accounts Payable Alerts notifies you when:
- A check is written over a specified dollar amount.
- A discount is going to expire in a selected number of days.
- New assets have been added (or could not be added) to the Fixed Asset Accounting system.

Cash Management

You can't afford to tie up large amounts of cash in a low-interest-bearing checking account. On the other hand, running out of cash can create expensive overdraft fees. Cash Management Alerts helps you monitor your bank accounts by notifying you when the balance in your cash account:
- Exceeds or drops below a designated dollar amount.

Sales Order

Knowing when significant sales are booked into your system helps you monitor the pulse on your company's revenue-generating activities. With Sales Order Alerts, you know when:
- A sales order gross margin is below a specified percentage.
- A sales order exceeds a chosen dollar amount.

- A quote is due to expire in a selected number of days.
- Back-ordered inventory items were received at a defined warehouse.

Purchase Order

Managing costs is an important part of keeping your business profitable. With Purchase Order Alerts, you can be notified when:
- The actual cost on a purchase order item exceeds the replacement cost by a percentage amount that you specify.
- A PO was created that exceeds a specified dollar amount.
- A PO item is late by a specified number of days at a warehouse.

Inventory

Effectively managing your inventory means maintaining optimal stock levels to get your customers the products they need when they need them, while minimizing inventory carrying costs. Inventory Alerts notifies you when an item is:
- Out of stock at a warehouse.
- Below its safety and/or minimum stock level at a warehouse.
- Late by a specified number of days shipping from a warehouse.

Manufacturing

Alerts are essential for connecting your shop floor with your front office and production management staff. You'll know when:

Light Manufacturing
- Machines, work centers, or tools are coming due for maintenance inspections.
- Machines, work centers, or tools are overdue for maintenance inspections.

Advanced Manufacturing
- Excessive downtime is occurring.
- Work orders are late and likely to miss the customer's required date.
- Work orders are running over or under cost, quantity, production time, or scrap.

Shop Floor Control
- A work center or machine has been down for an excessive amount of time in real time.
- An employee forgot to log off of an operation in real time.

Advanced Planning and Scheduling
- Work orders are scheduled late on the schedule board.

About Sage

Sage is a leading global supplier of business management software and services for small and midsized businesses. The Sage Group plc, formed in 1981, was floated on the London Stock Exchange in 1989 and now employs more than 12,600 people and supports more than 6 million customers worldwide. For more information about Sage in North America, please visit the company website at www.NA.Sage.com. Follow Sage North America on Facebook, http://www.facebook.com/SageNorthAmerica, and Twitter, http://twitter.com/#!/sagenamerica.

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